

Need a Ride? We Can Pick You Up.

Get rides to your child's medical appointments and more at no cost. MTM provides transportation as part of your child's health plan benefits.



Medical:

- **Non-emergency provider appointments, healthcare facilities and pharmacies**
- **No limit**
- **No authorization needed**
- **24-hour notice needed**

Monday-Friday: 8 a.m. to 7 p.m. Eastern
Saturday: 8 a.m. to 5 p.m. Eastern



Non-Medical:

- **Social outings or family visits**
- **2 round trips per month**
- **No authorization needed**
- **24-hour notice needed**

Monday-Friday: 8 a.m. to 7 p.m. Eastern
Saturday: 8 a.m. to 5 p.m. Eastern

- **Calls can be made by a relative, caregiver or facility staff member via phone or smartphone**

Limited to child's home county or local area.



Call the MTM Ride Line at 1-844-399-9469 (TTY 711)



The Children's Medical Services Health Plan has partnered with Sunshine Health to provide managed care services to our members. Sunshine Health is a licensed Florida health plan.

Children's Medical Services Health Plan provides free aids and services to people with disabilities, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic and other formats), and free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

This information is available for free in other languages. Please contact Member Services at 1-866-799-5321, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-799-5321, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

Si oumenm, oubley yon moun w ap ede, gen kesyon nou ta renmen poze sou Children's Medical Services Health Plan, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-866-799-5321 (TTY 1-800-955-8770).

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Children's Medical Services Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-799-5321 (TTY 1-800-955-8770).