

Ambetter Provider Orientation Training



*With quality healthcare solutions, Sunshine Health helps residents of Florida live better. And now, it's easier to stay covered with our Health Insurance Marketplace insurance plan: **Ambetter**. Please join one of our webinars listed below to learn more.*

How to sign up

- Go to SunshineHealth.com/providers/resources/provider-training.html.
- A web invitation will be sent to you via email. Once the invitation is received, click on the link provided to register (this step is required for attendance).
- You will receive a confirmation email with a link and instructions for joining the webinar.
- When you join the webinar, the call-in telephone number and an attendance passcode will be displayed.

Registration is limited to 120 participants: After registration is full, additional registrants will be automatically placed on a waiting list. Please note: If no slots become available when wait-listed, you will need to register for another session.

Webinar dates

(Click date to register.)

- **October:** [20](#), [27](#)
- **November:** [3](#), [10](#), [17](#)
- **December:** [1](#), [8](#), [15](#)

All classes are from 8-9 a.m.

Training highlights

- Overview of the Affordable Care Act
- The health insurance marketplace
- Verification of eligibility, benefits and cost share
- Specialty referrals
- Prior authorization
- Claim submission
- Claim payment
- Grievances and appeals
- Specialty companies/vendors
- Ambetter website
- Provider performance and incentives
- Member incentives
- Fraud, waste and abuse
- Contact information