



ALL PRODUCTS

New: Therapeutic Drug Interchange Guide

Sunshine Health created a quick reference guide to help providers quickly and easily select cost-effective drug alternatives that may be appropriate for your Sunshine Health patients. We appreciate your partnership as we seek to improve health outcomes and lower costs when appropriate. As providers, you are best positioned to understand the needs of our members, your patients. Our Pharmacy Team is here to help. To receive a flip-book guide, call 1-844-477-8313, ext. 41919 or email SunshinePharmacy@centene.com.

Newsletter key

-  Medicaid, Long Term Care, Child Welfare
-  Healthy Kids
-  Ambetter
-  Allwell

CHARLENE ZEIN
SVP, PLAN PRODUCT

Improving the Health of our Community — Together



Dear Valued Network Provider,

As the year draws to a close, I'd like to personally thank you for your partnership as we've worked together to improve health outcomes for our more than 1 million members statewide.

We launched several new programs this year to reward and support you for the care you provide, including new Provider Quality Incentive Programs customized by product, specialty and provider types.

We are also placing a greater emphasis on risk adjustment so that we can make sure your panel acuity is appropriately reflected and rewarded.

As part of our Q4 efforts, we are working to make sure we have accurate clinical conditions recorded for our Ambetter members, and that you receive all appropriate incentives for your efforts to close care gaps.

You may be contacted by our partners, Change Healthcare and Ciox Healthcare, as they conduct this review of patient charts.

We appreciate your cooperation.

Please reach out to your PPM representative if you have any questions, or email us at SHPROVIDERPARTNERS@CENTENE.COM.

Thank you,

Charlene Zein
SVP, Plan Product
Sunshine Health

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Provider Services

1-844-477-8313



MEDICAID

ADHD Drug Therapy Guidelines

To support our shared goal of caring for our members with chronic conditions in a clinically appropriate and cost-effective manner, we encourage providers to perform a comprehensive assessment of members with ADHD, including a detailed developmental, educational and symptom history.

Recommended rating scales include ADHD Rating Scale-IV or Vanderbilt ADHD Diagnostic Parent and Teacher Rating Scales.

Prior to Initiating Drug Therapy

Facilitate family engagement, evidence-based behavior and medication treatments, educational interventions and assessment of treatment preference. Ensure that treatment response is monitored using rating scales and appropriate health and safety assessments. Finally, prescribe evidence-based behavior therapy for a minimum of 12 weeks.

STEP 1		
Psychostimulant monotherapy (IR or ER) <ul style="list-style-type: none"> Dexmethylphenidate: \$29 OR Methylphenidate: \$27 Methylphenidate ER: \$165 Dextroamphetamine: \$40 Amphetamine/ Dextroamphetamine Salts: \$72 OR Vyvanse®: \$295 	OR	Alpha-2 agonist (ER) monotherapy <ul style="list-style-type: none"> Guanfacine ER: \$27
STEP 2		
Alpha-2 agonist (ER) + Psychostimulant <ul style="list-style-type: none"> Guanfacine ER: \$27 	OR	Atomoxetine monotherapy <ul style="list-style-type: none"> Atomoxetine: \$236
STEP 3		
Alpha-2 agonist (IR) - monotherapy <ul style="list-style-type: none"> Guanfacine: \$7 	OR	Combination with other ADHD medication <ul style="list-style-type: none"> Clonidine: \$107
STEP 4		
Diagnosis reconsideration	OR	Add on antidepressant therapy (TCA or bupropion) <ul style="list-style-type: none"> Imipramine: \$7 Nortriptyline: \$7 Bupropion Tablet*: \$21

After 6 months of sustained improvement on any effective medication treatment, taper in order to determine the lowest effective dose and the possibility of discontinuation. If none of the agents listed on the step therapy chart result in satisfactory treatment, reconsider diagnosis.

Not Recommended

- Antipsychotic medication to treat core symptoms of ADHD.
- Concurrent use of two or more alpha-2 agonists.
- Concurrent use of two different stimulant classes.
- If adding antidepressant therapy on treatment plan, desipramine is not recommended due to safety concerns

IR: Immediate-Release, ER: Extended-Release, TCA: Tricyclic Antidepressants

Recommendations based on Florida Medicaid Drug Therapy Management Program For Behavioral Health ADHD guidelines on MedicaidMentalHealth.org

Drug prices based on Average Cost Per Claim paid by Sunshine Health Medicaid January-June 2019

* Bupropion XL is not recommended in children and adolescents



ALL PRODUCTS

Provider Incentives

We appreciate the care you provide to our Sunshine Health members and have launched several programs to strengthen our partnership to further improve health outcomes and close care gaps.

For more information about these programs, please talk to your Provider Partnership Management representative or call Provider Services at 1-844-477-8313.

MEDICAID: Pay for Performance Incentive Program

Our pay-for-performance measures are designed to reward primary care providers for engaging our members in care, which helps manage their chronic conditions, catch problems before they become more serious, and avoid preventable hospitalizations.

By creating product-specific incentives, we've highlighted measures most likely to impact the unique populations served by our different product lines. These also reflect the product-specific quality benchmarks used by our government partners.

We introduced per member, per month incentives for our Ambetter (Marketplace) and Allwell (Medicare) products and streamlined our focus with fewer measures to track to help you simplify your outreach strategies and maximize your payouts. Our primary care providers are automatically enrolled in this program.



MEDICAID: Improving Birth Outcomes

We are offering two new financial incentives to improve birth outcomes, tied to Notice of Pregnancy (NOP) forms and Makena® (hydroxyprogesterone caproate) injections, paid monthly. Please visit sunhealthfl.com/pibirthoutcomes for more information.

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MEDICAID: Incentive Program for BH Providers

Sunshine Health automatically enrolled all behavioral health providers in a new Medicaid incentive program this summer. The two incentive payments are tied to the measures below.

MEASURE	DESCRIPTION	INCENTIVE AMOUNT
Follow-up after hospitalization for mental illness or intentional self-harm	Paid after a claim has been received for an outpatient visit with a mental health practitioner within seven (7) days of the date of discharge from a behavioral health acute inpatient facility for members ages 6 and older.	\$100
Metabolic monitoring for children and adolescents on antipsychotics	For members ages 1-17 who have two or more antipsychotic prescriptions filled of the same or different medications and claims are received for both: <ul style="list-style-type: none">• Blood glucose or HbA1c, AND• LDL-C or cholesterol test	\$200

MEDICAID / COMPREHENSIVE LONG TERM CARE: Community Success Co-stars Incentive for Assisted Living Facilities

We appreciate our partnership with our participating Assisted Living Facilities (ALF) to enable our Comprehensive Long Term Care (LTC) members to live safely in the community for as long as possible. We know that independence is a key factor in our members' quality of life.

To further support our ALFs in helping to reach our shared goal, we announced a new incentive program, called Community Success Co-Stars. This program became effective Oct. 1, 2019, and is available to our participating ALFs. It provides an incentive payment to facilities for helping our members continue to live in a community setting after they transition from a custodial nursing home.

Participating facilities will earn an incentive for maintaining a qualified member in the facility for periods of three continuous months from Oct. 1, 2019, to Sept. 30, 2020. The incentive is \$2 per member per month for each 90 day period during the program dates.

To qualify for the incentive, a member:

1. Must be enrolled in Sunshine Health's Long Term Care plan, and
2. Transitioned from a custodial nursing home to an in network Assisted Living Facility during the period of Oct. 1, 2019, to Sept. 30, 2020.

Providers will receive a notification letter from Sunshine Health each time a member who is residing in an ALF qualifies for this program.

If you have questions, please reach out to Donna Melogy at DMELOGY@sunshinehealth.com.



MEDICAID, HEALTHY KIDS

Musculoskeletal Surgical Quality and Safety Management Program

Our new Musculoskeletal Surgical Quality and Safety Management program is designed to promote patient safety through high-quality and cost-effective care for members undergoing musculoskeletal surgical procedures.

Prior authorization for medical necessity and targeted length of stay, when applicable, has been delegated to TurningPoint Healthcare Solutions for both inpatient and outpatient settings. Physicians can now submit requests for dates of service on or after Aug. 15, 2019. Emergency-related procedures do not require authorization.

Clinical Policies are available by contacting TurningPoint at 1-561-418-3256. Providers rendering the specified services are responsible for obtaining authorization, and should verify that the necessary authorization has been obtained. Failure to do so may result in non-payment of claims.



MEDICAID

Electronic Visit Verification Implementation

We are now leveraging the HHAeXchange software platform as a Payer service and electronic visit verification (EVV) system.

The HHAeXchange Portal provides workflow efficiencies, including real-time access to patient demographics, authorizations and two-way messaging with multiple managed care organizations (MCOs), bill multiple MCOs for confirmed visits, pre-bill scrubbing to eliminate denials and free scheduling management module.

On Dec. 1, 2019, the AHCA mandate will take effect, and Sunshine Health will begin enforcing compliance. Sunshine Health will require providers to use HHAeXchange to submit confirmed visits and bill directly to Sunshine Health through free HHAeXchange. Questions? Call Provider Services at 1-844-477-8313 Monday through Friday, 8 a.m. to 8p.m., or visit hhaexchange.com/FL-SMMC.

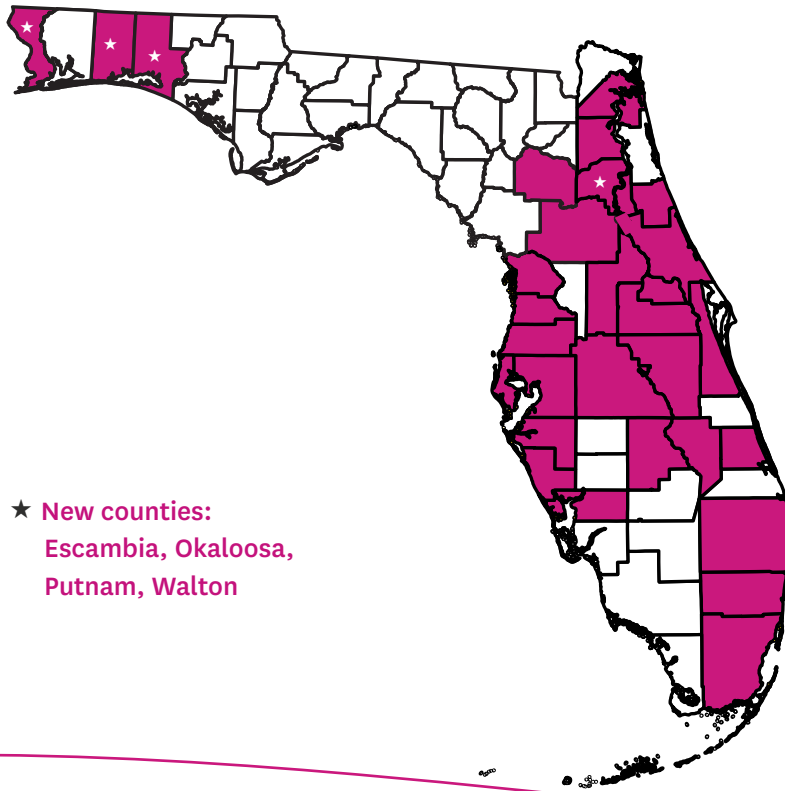


MEDICAID

New Preferred Drug List (PDL)

Sunshine Health wants to ensure that our providers have the most up-to-date Medicaid Preferred Drug List (PDL) from the Agency for Health Care Administration (AHCA). Several changes were made at the most recent Florida Medicaid Pharmaceutical and Therapeutics Committee meeting and were effective beginning Oct. 1, 2019.

Sunshine Health currently uses the AHCA PDL, which is available on the AHCA website.



★ **New counties:**
Escambia, Okaloosa,
Putnam, Walton

2020 Ambetter service area

Counties in which
Ambetter from
Sunshine Health will
be offered:

Alachua, Brevard,
Broward, Charlotte,
Citrus, Clay, Duval,
Escambia, Flagler,
Hernando, Highlands,
Hillsborough, Lake,
Manatee, Marion,
Miami-Dade, Okaloosa,
Okeechobee, Orange,
Osceola, Palm Beach,
Pasco, Pinellas, Polk,
Putnam, Sarasota,
Seminole, Saint Lucie,
Volusia, Walton



AMBETTER

Ambetter Expands Health Coverage to More Florida Counties in 2020

Ambetter from Sunshine Health will be available to Florida residents in 30 counties in 2020 through the federal Health Insurance Marketplace, including four new counties in North Florida this year. Open enrollment for the Health Insurance Marketplace is from Nov. 1 through Dec. 15, 2019.

Ambetter from Sunshine Health offers a variety of benefits that improve access to care and support members' day-to-day lives. Members have access to Ambetter Telehealth, which provides convenient, 24-hour access to in-network Ambetter healthcare providers for non-emergency health issues. Also this year, Ambetter from Sunshine Health is debuting its enhanced My Health Pays™ program, where members can earn points for eating right, moving more and being well. Through My Health Pays™, members can complete healthy activities and weekly challenges, and then use the points to receive up to \$500 in rewards in 2020 that can be used for health-related expenses.

Ambetter from Sunshine Health provides coverage for all of the essential health benefits, including preventive and wellness services, maternity and newborn care, pediatric services, mental health and substance abuse services, hospitalization and prescription drug coverage. Plans also include dental and vision coverage, a 24/7 Nurse Advice Line and health management programs to help maintain and improve members' health with chronic conditions.



AMBETTER

200 Community Volunteers Build a New Playground in Hialeah

Ambetter partnered with the City of Hialeah Department of Parks and Recreation, national nonprofit KaBOOM! and volunteers from across Hialeah and beyond to build a new playground at Bucky Dent Park.

In just six hours, more than 200 volunteers transformed an empty space into a kid-designed, state-of-the-art play space. The new playground features slides, climbing walls, a jungle gym and more.



In partnership with KaBOOM!, Ambetter and the City of Hialeah worked together to collect input from local youth and families on the playground design, encouraging community interest and involvement to prepare for the build.

The partnership is an extension of our commitment to transforming the health of the community, one person at a time. Check out the action at Sunhealthfl.com/kaboom.



HEALTHY KIDS

Florida Healthy Kids Contract Ending

Sunshine Health will no longer be providing the Florida Healthy Kids Stars full-pay plan, effective Dec. 31, 2019.

Parents and guardians should research their health insurance options to make sure they get the plan that works for them. Members can learn about other Florida Healthy Kids plans at the Florida Healthy Kids website, or by calling 1-800-821-KIDS (1-800-821-5437). Florida KidCare will send members information about how to enroll in a new plan. If they don't select one, one will be selected for them.

Providers should promptly submit all claims as usual to Sunshine Health for care provided to our FHK members through Dec. 31, 2019.

If you are unsure of your network status with the three selected managed care organizations, instruct your members to call FHK at 1-888-540-KIDS (5437) or visit healthykids.org and click on "Provider Search."