

Over-the-Counter Health & Wellness Catalog

Your Benefit and Inventory Availability Guide

Catálogo de salud y bienestar de artículos de venta libre

Su guía de beneficios y disponibilidad de inventario



SunshineHealth.com

  @SunHealthFL

Welcome to your Sunshine Health Over-the-Counter Health and Wellness Benefit!

Your Sunshine Health benefits include a monthly allowance. Use this allowance to purchase over-the-counter (OTC) items that you probably use every day. These include first aid supplies, cold/cough medications, eye drops, toothpaste, pain relievers, vitamins and personal care items.

Sunshine Health helps every member stay as healthy as possible. Your well-being is important to us!

Depending on which Sunshine Health plan you are enrolled in, your monthly OTC allowance is:

| Sunshine Health Plan | Monthly Allowance | Benefit |
|--------------------------------|-------------------|---------------|
| Sunshine Health Medicaid | \$25 | Per Household |
| Sunshine Health Child Welfare | \$25 | Per Member |
| Sunshine Health Long Term Care | \$15 | Per Member |

Every month, you can place your order at any time. There are no date restrictions. But if you do not use your monthly allowance, it will not roll over to the next month.

KEEP THIS CATALOG!

You will need it to look up the health and wellness products you want to order every month.



Questions about your OTC benefit?

Please call Sunshine Health's OTC Vendor HomeScripts:

 **1-866-577-9010**

Visit us online:

 **SunshineHealth.com**

This information is available for free in other languages. Please contact Member Services at 1-866-796-0530, TTD 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

¡Bienvenido a sus beneficios de salud y bienestar de artículos de venta libre de Sunshine Health!



Sus beneficios de Sunshine Health incluyen un subsidio mensual. Use este subsidio para comprar artículos de venta libre (OTC, por sus siglas en inglés) que probablemente utilice todos los días. Incluye suministros de primeros auxilios, medicamentos para resfrío/tos, gotas para los ojos, dentífrico, analgésicos, vitaminas y artículos de cuidado personal.

Sunshine Health ayuda a cada miembro a permanecer tan saludable como sea posible. ¡Su bienestar es importante para nosotros!

Dependiendo en cual plan de Sunshine Health está inscrito, su subsidio mensual de OTC es:

| Sunshine Health Plan | Subsidio mensual | Beneficio |
|--------------------------------|------------------|-------------|
| Sunshine Health Medicaid | \$25 | Por hogar |
| Sunshine Health Child Welfare | \$25 | Por miembro |
| Sunshine Health Long Term Care | \$15 | Por miembro |

Cada mes, puede hacer su pedido en cualquier momento. No existen restricciones de fechas. Pero si usted no utiliza su subsidio mensual, no rodará al siguiente mes.

¡GUARDE ESTE CATÁLOGO!

Lo necesitará para buscar los productos de salud y bienestar que desea pedir cada mes.

¿Tiene preguntas sobre su beneficio de venta libre?

Por favor, llamar al distribuidor de medicamentos de venta libre de Sunshine Health para HomeScripts:

 **1-866-577-9010**

 Visítenos en línea: **SunshineHealth.com**

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con los Servicios de los Miembros al 1-866-796-0530, de lunes a viernes, de 8 a.m. a 8 p.m.

How to Order by Phone

Ordering is as easy as 1-2-3:

Cómo hacer un pedido por teléfono

Hacer un pedido es tan fácil
como 1-2-3:



Have your Sunshine Health Member ID card with you. You will need your Member ID number.

Tenga su tarjeta de identificación de Sunshine Health a mano. Necesitará el número de identificación de miembro.



Choose the items you would like to order and write down the item number. You will need this when placing your order.

Elija los artículos que desea pedir y escriba el número del artículo. Lo necesitará para hacer su pedido.



Call the Sunshine Health OTC mail order pharmacy to place your order:

1-866-577-9010

It is open Monday – Friday
from 8 a.m. to 8 p.m.

Llame a la farmacia de pedido por correo de OTC de Sunshine Health para hacer su pedido:

1-866-577-9010

Abierto de lunes a viernes de 8 a.m. a 8 p.m.

Products Productos

| ITEM ART. | DESCRIPTION DESCRIPCIÓN | QUANTITY CANTIDAD | COMPARABLE COMPARABLE | PRICE PRECIO |
|---|-------------------------------------|----------------------|--------------------------------|-----------------|
| Analgesics / Analgésicos | | | | |
| 1 | Ibuprofen 200 mg Tab | 50 ct | Motrin IB | \$6 |
| 2 | Naproxen Sod 220 mg Tab | 50 ct | Aleve | \$9 |
| 3 | Aspirin 325 mg Tab | 100 ct | Bayer Aspirin | \$5 |
| 4 | Aspirin Ec 325 mg Tab | 100 ct | Ecotrin | \$6 |
| 5 | Aspirin – Ec 81 mg Tab | 120 ct | Halfprin | \$5 |
| 7 | Mentholated Ointment | 3 oz | Ben Gay | \$6 |
| 189 | Menstrual Pain Relief | 20 ct | Midol | \$10 |
| 226 | Aspirin Chewable 81 mg | 36 ct | Bayer Chewable | \$3 |
| Antacids and Heartburn / Antiácidos y acidez | | | | |
| 9 | Calcium Carbonate 500 mg Chewable | 150 ct | TUMS | \$6 |
| 8 | Simethicone 80 mg Tab | 100 ct | Mylanta Anti-Gas | \$6 |
| 10 | Famotidine Tablets 10 mg | 30 ct | Pepcid AC | \$9 |
| 140 | Simethicone 125 mg chewable tablets | 60 ct | Mylanta Max Strength Chewables | \$8 |
| 163 | Effervescent Pain Relief | 36 ct | Alka-Seltzer | \$11 |
| 164 | BeanAid Capsules | 30 ct | Beano | \$6 |
| 97 | Omeprazole 20 mg | 14 ct | Prilosec | \$19 |
| 207 | Motion Sickness Tablets | 12 ct | Dramamine | \$4 |
| Anti-Diarrheal / Anti-diarreico | | | | |
| 11 | Loperamide 2 mg Cap | 12 ct | Imodium | \$5 |
| 12 | Bismuth Mixture | 8 oz | Pepto-Bismol | \$8 |
| Anti-Fungals / Anti-fúngicos | | | | |
| 14 | Tolnaftate 1% Cream | .5 oz | Tinactin | \$7 |
| 13 | Clotrimazole 1% Vaginal Cream | 1.5 oz | Gyne-Lotrimin | \$9 |
| Anti-Hemorrhoidals / Anti-hemorroides | | | | |
| 119 | Hemorrhoid Relief Suppositories | 12 ct | Preparation-H | \$7 |
| 15 | Hemorrhoidal Ointment | 2 oz | Preparation-H | \$8 |
| 118 | Hemorrhoid Pads | 100 ct | Tucks | \$8 |

ITEM DESCRIPTION QUANTITY COMPARABLE PRICE
 ART. DESCRIPCIÓN CANTIDAD COMPARABLE PRECIO

Children's Products / Productos para niños

| | | | | |
|----|------------------------------------|--------|-------------------|-----|
| 22 | Acetaminophen Chewable Tabs 80 mg. | 30 ct | Tylenol Chewable | \$5 |
| 23 | Acetaminophen Drops | 1 oz | Tylenol Drops | \$6 |
| 21 | Acetaminophen Liquid | 4 oz | Tylenol Liquid | \$6 |
| 18 | Simethicone Drops | 30 ml | Mylanta Drops | \$7 |
| 19 | Multivitamin Drops | 50 ml | Poly-Vi-Sol | \$8 |
| 91 | Nasal Saline Spray .65% | 44 ml | Ocean | \$4 |
| 51 | Childrens Chewable Vitamin Tab | 100 ct | Flintstones | \$7 |
| 73 | Baby Wipes | 72 ct | Baby Wipes | \$6 |
| 17 | Diaper Rash Ointment | 4 oz | Balmex | \$9 |
| 20 | Ibuprofen 100 mg/ 5 ml Susp. | 4 oz | Children's Motrin | \$9 |
| 16 | Orajel Baby | .18 oz | Orajel Baby | \$9 |

Condoms / Preservativos

| | | | | |
|----|---------|------|------------|-----|
| 55 | Condoms | 3 pk | Trojan Enz | \$4 |
|----|---------|------|------------|-----|

Cough/Cold/Allergies / Tos/resfrío/alergia

| | | | | |
|-----|--|--------|-------------------------|------|
| 24 | Diphenhydramine 25 mg cap | 24 ct | Benadryl Caps | \$5 |
| 25 | Diphenhydramine Elixir | 4 oz | Benadryl Elixir | \$5 |
| 28 | Guiafenesin Syrup | 4 oz | Robitussin | \$5 |
| 29 | Oxymetazoline 0.5% | 15 ml | Afrin 12hr. Nasal Spray | \$5 |
| 26 | Sore Throat Lozenges | 18 ct | Chloraseptic Loz | \$5 |
| 27 | Medicated Chest Rub | 100 gm | Vicks Vapo-Rub | \$7 |
| 30 | Loratadine 10 mg Tab | 30 ct | Claritin | \$10 |
| 96 | Ceterizine 10 mg Tablets for (all day allergy 10 mg tablets) | 30 ct | Zyrtec | \$9 |
| 165 | Nighttime Cold & Flu | 16 ct | NyQuil | \$5 |
| 166 | Sore Throat Spray | 6 oz | Chloraseptic | \$6 |
| 167 | Cough & Cold (HBP) | 16 ct | Coricidin | \$12 |
| 168 | Cold Sore Treatment | .23 oz | Abreva | \$17 |
| 169 | Honey Lemon SF Cough Drops | 30 ct | Halls | \$6 |
| 210 | Cold Flu & Sore Throat Max | 8 oz | Mucinex | \$10 |
| 211 | Tussin DM | 4 oz | Robitussin DM | \$5 |

ITEM DESCRIPTION QUANTITY COMPARABLE PRICE
 ART. DESCRIPCIÓN CANTIDAD COMPARABLE PRECIO

Cough/Cold/Allergies / Tos/resfrío/alergia

| | | | | |
|-----|--|-------|---------------|------|
| 213 | Chest Congestion Relief | 60 ct | Mucinex | \$9 |
| 214 | Daytime Cold/Flu Pseudo Free Soft Gels | 16 ct | DayQuil | \$5 |
| 215 | Sinus Acetaminophen | 24 ct | Tylenol Sinus | \$6 |
| 217 | Fluticasone Nasal Spray | .5 oz | Flonase | \$15 |
| 218 | Air Shield Orange Tablets | 10 ct | Airborne | \$7 |

Eye Care / Cuidado ocular

| | | | | |
|-----|------------------------|-------|---------------------------|------|
| 31 | Tetrahydrozoline Drops | .5 oz | Visine Redness Eye Relief | \$4 |
| 61 | Lubricating Eye Drops | .5 oz | Visine Dry Eyes Relief | \$7 |
| 219 | Eye Itch Relief | .5 oz | Visine Eye Itch Relief | \$11 |

First Aid Creams, Ointments & Antiseptics / Pomadas y cremas de primeros auxilios y antisépticos

| | | | | |
|-----|----------------------------|-------|-----------------|------|
| 33 | Hydrocortisone 1% Cream | 1 oz | Cort-Aid | \$4 |
| 34 | Triple Antibiotic Ointment | .5 oz | Neosporin | \$5 |
| 32 | Calamine Lotion | 6 oz | Calamine Lotion | \$7 |
| 110 | Wart Medication | .5 oz | Compound W | \$8 |
| 78 | Psoriasis Cream | 8 oz | Eucerin Cream | \$12 |
| 221 | Bacitracin | 1 oz | Bacitracin | \$6 |

First Aid Supplies / Suministros de primeros auxilios

| | | | | |
|-----|--------------------------|--------|------------------|------|
| 36 | Adhesive Tape ½" | 10 yds | First-Aid Tape | \$3 |
| 39 | Gauze Pads 2" x 2" | 10 ct | J&J Gauze Pads | \$3 |
| 60 | Medicated Lip Balm | .35 oz | Chapstick | \$3 |
| 42 | Alcohol Swabs | 100 ct | Alcohol Swabs | \$4 |
| 37 | Band-Aids | 60 ct | Band-Aids | \$4 |
| 40 | Cotton Swabs | 170 ct | Q-Tips | \$4 |
| 117 | Cotton Balls | 70 ct | Cotton Balls | \$6 |
| 41 | Digital Oral Thermometer | 1 ct | Oral Thermometer | \$6 |
| 35 | Athletic Bandage 3" | 1 ct | Ace Bandage | \$7 |
| 85 | Hydrogen Peroxide Sol | 16 oz | Swan | \$5 |
| 43 | Ice Bag - 9" | 1 ct | Ice Bag | \$9 |
| 116 | Corn Remover | .31 oz | Freezone | \$10 |
| 149 | Personal First Aid Kit | 1 kit | First Aid Kit | \$14 |

| ITEM ART. | DESCRIPTION DESCRIPCIÓN | QUANTITY CANTIDAD | COMPARABLE COMPARABLE | PRICE PRECIO |
|-----------|-------------------------|-------------------|-----------------------|--------------|
|-----------|-------------------------|-------------------|-----------------------|--------------|

| First Aid Supplies / Suministros de primeros auxilios | | | | |
|--|-----------------------------|--------|--------------------------|------|
| 80 | Ear Thermometer | 1 unit | Ear Thermometer, Digital | \$25 |
| 178 | Bandage Antibiotic One Size | 20 ct | Band-Aid Antibiotic | \$8 |
| 184 | Petroleum Jelly | 13 oz | Vaseline | \$7 |
| 185 | Butterfly Closures | 12 ct | Curad Butterfly Closures | \$7 |
| 186 | Gauze Roll 2" X 2 yds | 1 ct | Kendall | \$4 |

| Laxatives / Laxantes | | | | |
|-----------------------------|-------------------------------|--------|-------------------------------|------|
| 47 | Glycerin Suppository – Child | 12 ct | Fleet Glycerine Suppository | \$3 |
| 45 | Bisacodyl Suppository 10 mg | 12 ct | Dulcolax Suppository | \$4 |
| 46 | Bisacodyl Tab 5 mg | 100 ct | Dulcolax Tabs | \$5 |
| 44 | Dss 100 mg Capsules | 100 ct | Colace | \$6 |
| 82 | Iron - w/Stool Softener Agent | 30 ct | Ferro-Sequels | \$10 |
| 114 | Fiber Caplets | 36 ct | FiberCon | \$11 |
| 106 | Adult Glycerin Suppositories | 12 ct | Fleet | \$6 |
| 115 | Fiber Gummies | 120 ct | Vitafusion Fiber Well Gummies | \$17 |
| 208 | Daily Fiber Sugar Free | 10 oz | Metamucil | \$8 |
| 209 | Pink Bismuth Chewable | 30 ct | Pepto-Bismol | \$4 |

| Miscellaneous Items / Artículos misceláneos | | | | |
|--|-------------------|------|--------------------------|------|
| 56 | Pill Box – 7 Days | 1 ct | Pill Box | \$4 |
| 77 | Sugar Substitute | 100 | Sweet 'N Low | \$6 |
| 157 | Bathroom Scale | 1 ct | Taylor Analog Bath Scale | \$20 |
| 141 | Sharp's Container | 1 qt | Medline | \$6 |

| ITEM ART. | DESCRIPTION DESCRIPCIÓN | QUANTITY CANTIDAD | COMPARABLE COMPARABLE | PRICE PRECIO |
|-----------|-------------------------|-------------------|-----------------------|--------------|
|-----------|-------------------------|-------------------|-----------------------|--------------|

| Miscellaneous Items / Artículos misceláneos | | | | |
|--|--|-------|---------------|------|
| 172 | Moleskin Padding | 2 ct | Dr. Scholl's | \$5 |
| 187 | Tablet Cutter | 1 ct | Tablet Cutter | \$6 |
| 188 | Maxi Pad Liner | 26 ct | Always | \$9 |
| 228 | UNDERWEAR UNISEX SMALL ADULT DIAPER 22"-36" Waist | 24 ct | Depends | \$14 |
| 229 | UNDERWEAR UNISEX MED ADULT DIAPER 32"-44" Waist | 16 ct | Depends | \$14 |
| 230 | UNDERWEAR UNISEX LARGE ADULT DIAPER 45"-58" Waist | 18 ct | Depends | \$14 |
| 231 | UNDERWEAR UNISEX XLARGE ADULT DIAPER 59"-64" Waist | 15 ct | Depends | \$14 |

| Oral Care / Cuidado oral | | | | |
|---------------------------------|-----------------------------|--------|---------------|------|
| 86 | Waxed Dental Floss (55 yd) | 1 pk | J&J Floss | \$3 |
| 66 | Toothbrush (medium) | 1 ea | Toothbrush | \$4 |
| 68 | Denture Adhesive | 1.4 oz | Fixodent | \$6 |
| 67 | Denture Tabs | 40 ct | Polident | \$6 |
| 109 | Toothpaste (adults) | 6 oz | Toothpaste | \$6 |
| 108 | Toothpaste (childrens) | 4.6 oz | Toothpaste | \$7 |
| 111 | Mouthwash | 8 oz | Listerine | \$8 |
| 112 | Toothache Gel | .33 oz | Anbesol | \$10 |
| 170 | Sensitive Tooth Paste White | 4.5 oz | Sensodyne | \$9 |
| 171 | Flosser Picks | 90 ct | Flosser Picks | \$6 |

| Over-the-Counter / Medicamentos de venta libre | | | | |
|---|------------------------|-------|-----------|------|
| 107 | Hot/Cold Patches | 5 ct | Icy Hot | \$11 |
| 94 | Melatonin, 5mg tablets | 60 ct | Melatonin | \$8 |

| ITEM ART. | DESCRIPTION DESCRIPCIÓN | QUANTITY CANTIDAD | COMPARABLE COMPARABLE | PRICE PRECIO |
|--------------|----------------------------|----------------------|--------------------------|-----------------|
|--------------|----------------------------|----------------------|--------------------------|-----------------|

Pediculicides / Pediculicidas

| | | | | |
|----|----------------|------|--------------------|-----|
| 48 | Lice Treatment | 4 oz | RID Lice Treatment | \$9 |
|----|----------------|------|--------------------|-----|

Personal Care / Cuidado Personal

| | | | | |
|-----|--------------------------------------|-----------------------|---|------|
| 72 | Nail Clipper | 1 ea | Nail Clipper | \$4 |
| 76 | Aloe Hand Sanitizer | 8 oz | Hand Sanitizer | \$4 |
| 70 | Baby Powder | 4 oz | Baby Powder | \$4 |
| 71 | Bar Soap | 4 x 4 oz | Ivory Bath Bar | \$8 |
| 38 | Ear Wax Drops | .5 oz | Murine | \$6 |
| 69 | Facial Tissues | 3 packs @ 10 per pack | Kleenex Facial Tissues | \$4 |
| 88 | Insect Repellent | 6 oz | OFF Deep Woods Aerosol with 25% DEET Insect Repellent | \$16 |
| 74 | Latex Gloves (medium) | 100 ct | Latex Gloves | \$8 |
| 75 | Sunblock SPF 30 | 4 oz | Sunblock SPF 30 | \$9 |
| 142 | Blood Pressure Digital Wrist Monitor | 1 unit | SmartHeart Automatic Monitor | \$25 |
| 190 | Acne Treatment 10% | 1.5 oz | Rugby | \$6 |
| 191 | Oil Free Acne Wash | 6 oz | Neutrogena | \$10 |
| 192 | Diabetic Skin Lotion | 13 oz | Gold Bond | \$13 |
| 222 | Odor Control Spray Powder | 4 oz | Odor-Eaters | \$5 |

Smoking Cessation / Dejar de fumar

| | | | | |
|----|------------------------------|-------|-----------|------|
| 57 | Nicotine Polacrilex Gum 2 mg | 50 ct | Nicorette | \$15 |
| 58 | Nicotine Polacrilex Gum 4 mg | 50 ct | Nicorette | \$15 |

Vitamins & Minerals / Vitaminas y minerales

| | | | | |
|----|----------------------------|--------|-----------------|-----|
| 64 | Iron Supplement 325 mg Tab | 100 ct | Iron supplement | \$4 |
| 52 | Vitamin A 10,000u Caps | 100 ct | Vitamin A | \$5 |

| ITEM ART. | DESCRIPTION DESCRIPCIÓN | QUANTITY CANTIDAD | COMPARABLE COMPARABLE | PRICE PRECIO |
|--------------|----------------------------|----------------------|--------------------------|-----------------|
|--------------|----------------------------|----------------------|--------------------------|-----------------|

| | | | | |
|----|-----------------------|--------|-----------|-----|
| 53 | Vitamin C 500 mg Tabs | 100 ct | Vitamin C | \$5 |
|----|-----------------------|--------|-----------|-----|

Vitamins & Minerals / Vitaminas y minerales

| | | | | |
|-----|--------------------------------|--------|-------------------------------------|------|
| 49 | Calcium Carbonate 600 mg Tab | 60 ct | Caltrate 600 | \$6 |
| 81 | Folic Acid Tab 400 Mcg Tab | 100 ct | Folic Acid Tab 400 Mcg | \$6 |
| 65 | Omega 3 Fish Oil 1000 mg | 60 ct | Omega 3 Fish Oil 1000 mg | \$7 |
| 62 | Vitamin D 400IU Tabs | 100 ct | Vitamin D | \$7 |
| 83 | Multivitamin Liquid w/ Iron | 4 oz | Geritol Multivitamin Liquid w/ Iron | \$8 |
| 87 | Lactose Chewable Tab | 32 ct | Lactaid | \$9 |
| 54 | Vitamin E 400IU Gels | 100 ct | Vitamin E | \$9 |
| 50 | Multivitamins w/Minerals | 130 ct | Theragran-m | \$10 |
| 59 | Senior Vitamin w/ Mineral Tabs | 60 ct | Centrum Silver | \$11 |
| 63 | Glucosamine/ Chondroitin Tab | 50 ct | Glucosamine/ Chondroitin | \$12 |
| 193 | Coenzyme Q-10 50 mg | 30 ct | Spring Valley | \$13 |
| 197 | Vitamin B12 500 mcg | 60 ct | Nature's Bounty | \$10 |
| 198 | B Complex Plus Vitamin C | 125 ct | Nature's Bounty | \$7 |
| 200 | Vitamin B-6 | 100 ct | Nature's Bounty | \$6 |
| 203 | Lutein Soft Gels | 30 ct | Ocuvite | \$19 |

Women's Personal Care / Cuidado personal para mujeres

| | | | | |
|-----|-------------------------------------|-------|---------------|------|
| 127 | Cottonelle Fresh Care Cloth Tub | 42 ct | Hygiene Wipes | \$8 |
| 126 | Summer's Eve Cleansing Cloth Floral | 32 ct | Hygiene Wipes | \$9 |
| 128 | Phenazopyridine AZO Standard Tablet | 30 ct | Uristat | \$13 |
| 98 | Miconazole 3-Day, Vaginal Cream | 9 gm | Monistat® | \$20 |
| 99 | Kotex Security Tampon Regular | 18 ct | Kotex | \$10 |



Things to Remember

- **The following items are not covered under your OTC benefit:** Alternative medicines (botanicals, herbals, probiotics and nutraceuticals), baby diapers or formula, cosmetics, food supplements, or replacement items (hearing aid batteries, contact lens containers, etc. when not factory packaged with an original item).
- **You cannot use future allowance amounts when placing your order.**
- **Products in this catalog should be ordered only for the enrolled member.**
- **Please allow up to 14 days for delivery of in-stock items.** You will be notified if an item is out of stock and may take longer for delivery.
- **If you receive a damaged item, call 1-866-577-9010, Monday – Friday from 9 a.m. to 5 p.m.** The item will be exchanged for an identical item at no cost to you. Damaged products must be exchanged within 30 days of purchase. No other returns are allowed.
- **In order to purchase certain vitamin and mineral supplements, your physician must recommend it to you for a specific diagnosed condition.** These are known as Dual Purpose items. Please speak with your physician before ordering these type of items.



Cosas que debe recordar

- **Los siguientes artículos no están cubiertos bajo el beneficio de OTC:** medicinas alternativas (botánicos, herbarios, probióticos y nutracéuticos), pañales o fórmula para bebés, cosméticos, suplementos alimenticios o repuestos (pilas para aparatos auditivos, contenedores de lentes de contacto, etc., cuando no estén empaquetados de fábrica con un elemento original).
- **No puede utilizar subsidios futuros para sus pedidos.**
- **Los productos en este catálogo deben solicitarse sólo para los miembros inscritos.**
- **Por favor, espere hasta 14 días para recibir sus artículos en stock.** Se le notificará si un artículo está agotado y la entrega puede tomar más tiempo.
- **Si recibe un artículo dañado, llame al 1-866-577-9010, de lunes a viernes de 9:00 a.m. a 5:00 p.m.** Intercambiaremos el artículo por uno idéntico sin costo alguno. Los productos dañados deben ser intercambiados dentro de 30 días de compra. No se permiten otras devoluciones.
- **Para comprar ciertas vitaminas y minerales, su médico debe recomendarlos a usted para una condición diagnosticada específica.** Éstos se conocen como artículos de Doble Propósito. Por favor hable con su médico antes de pedir este tipo de artículos.

This information is available for free in other languages. Please contact our customer service number at 1-866-796-0530, TDD 1-800-955-8770 Monday through Friday, 8a.m. to 8p.m. Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-796-0530, TDD 1-800-955-8770 de lunes a viernes, de 8 a. m. a 8 p. m. Sunshine Health cumple con las leyes de derechos civiles federales aplicables y no discrimina basándose en la raza, color, origen nacional, edad, discapacidad, o sexo.

Enfòmasyon sa a disponib gratis nan lòt lang. Tanpri kontakte sèvis kliyantèl nou an nan nimewo 1-866-796-0530, TDD 1-800-955-8770 soti lendi pou rive vandredi, depi 8è AM rive 8è PM. Sunshine Health respekte lwa federal sou dwa sivil e li pa diskrimine poutèt ras, koulè po, peyi natif natal, laj, enfimite, oubyen sèks.

STATEMENT OF NON-DISCRIMINATION

Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sunshine Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sunshine Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sunshine Health at 1-866-796-0530 (Relay FL 1-800-955-8770).

If you believe that Sunshine Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance/Appeals Unit Sunshine Health, 1301 International Parkway, Suite 400, Sunrise, Florida 33323, 1-866-796-0530 (Relay Florida 1-800-955-8770), Fax, 1-800-225-2573. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sunshine Health is available to help you. You can also file a civil rights complaint

with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

DECLARACIÓN DE NO DISCRIMINACIÓN

Sunshine Health cumple con las leyes federales correspondientes referidas a derechos civiles y no discrimina sobre la base de raza, color, origen nacional, edad, discapacidad o sexo. Sunshine Health no excluye a las personas ni las trata de forma diferente debido a su raza, color, origen nacional, edad, discapacidad o sexo.

Sunshine Health:

- Ofrece ayudas y servicios gratuitos a las personas con discapacidades para comunicarse en forma eficaz con nosotros, como:
 - Intérpretes calificados en lenguaje de señas
 - Información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles, otros formatos)
- Ofrece servicios idiomáticos gratuitos a las personas cuyo idioma principal no es Inglés, como:
 - Intérpretes calificados
 - Información escrita en otros idiomas

Si necesita estos servicios, contacte a Sunshine Health al 1-866-796-0530 (Relay FL 1-800-955-8770).

Si considera que Sunshine Health no ha brindado estos servicios o ha discriminado de otra manera por raza, color, origen nacional, edad, discapacidad o sexo, puede presentar una denuncia ante: Grievance/Appeals Unit Sunshine Health, 1301 International Parkway, Suite 400, Sunrise, Florida 33323, 1-866-796-0530 (Relay Florida 1-800-955-8770), Fax, 1-800-225-2573. Puede presentar una denuncia en persona o por correo o fax o correo electrónico. Si necesita ayuda para presentar una denuncia, Sunshine Health está disponible para ayudarle. También puede presentar una queja sobre derechos civiles ante el Departamento de Salud y Servicios Humanos de EE.UU., Oficina para los Derechos Civiles, electrónicamente a través del Portal de Quejas de la Oficina para los Derechos Civiles, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o por correo o teléfono al: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Los formularios para denuncias están disponibles en <http://www.hhs.gov/ocr/office/file/index.html>.

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1301 International Parkway
Suite 400
Sunrise, Florida 33323

1-866-796-0530
(TTY 1-800-955-8770)

ENROLL IN SUNSHINE HEALTH

OPTION 1: Call a Choice Counselor toll-free at **1-877-711-3662**
(TDD/TTY 1-866-467-4970)

OPTION 2: Enroll online at **FLMedicaidManagedCare.com**

To enroll, you must have the Florida Medicaid number or Social Security number and date of birth for each person you wish to enroll.

INSCRÍBASE EN SUNSHINE HEALTH

OPCIÓN 1: Llame a un Asesor de opciones (Choice Counselor) sin cargo al **1-877-711-3662** (TDD/TTY 1-866-467-4970)

OPCIÓN 2: Inscríbese en línea en **FLMedicaidManagedCare.com**

Para afiliarse, debe tener el número de Medicaid de Florida o número de Seguro Social y la fecha de nacimiento para cada persona que desee afiliar.

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