



**\*\*\*Important Provider Memo\*\*\***

**NOTICE: LONG TERM CARE CONTINUITY OF CARE PROVISION**

Effective December 1, 2013, the Long Term Care Program will be available in Region Eleven (11). Please be aware that Sunshine Health Nursing Home Diversion members will continue with their current services for ***up to 60 days*** until a new assessment and care plan are completed with their chosen LTC plan.

Providers must continue providing enrollees transitioning to LTC with the **same amount of services under the same rate of reimbursement for up to 60 days (if provider is not contracted with Sunshine Health.)** Contracted reimbursement rates apply for contracted providers. If you are NOT currently contracted with Sunshine Health, DO NOT stop providing services to members. Sunshine Health or the new LTC Plan will pay both contracted and non-contracted providers for the services they provide under the PRIOR care plan during the continuity of care period for up to 60 days OR until the plan has developed a new care plan. Single Case Agreements and authorizations will be sent to non-contracted providers.

Sunshine Health encourages providers to bill electronically for faster claims and processing submissions. As a provider you have the option of billing us via electronically through our Sunshine Health Web portal at: [www.sunshinestatehealth.com](http://www.sunshinestatehealth.com)

*If you have not yet contracted with Sunshine Health to become a Long Term Care provider, please call the contracting line at 1-866-595-8116 or email [SSHP\\_contracting@centene.com](mailto:SSHP_contracting@centene.com). Contact Provider Relations at 1-877-211-1999, ext. 41935 if you have any questions. Thank you.*