



Healthy Kids Prior Authorization List

Send request to the Utilization Management Department at:

- Fax: (844) 418-7298 for medical services Phone: (866) 796-0530
- Fax: (866) 694-3649 for behavioral health services

Sunshine Health needs to approve in advance the services listed below. Prior approval is required for all services by a provider who is not in the Sunshine Health network. The only exception is for emergency care. Emergency room or urgent care visits do not require prior authorization.

PCPs, Specialists , or Facilities must request an authorization for the following services:

Inpatient Services

All acute and non-acute inpatient facility admissions, including: admissions for medical, mental health or substance abuse conditions, skilled nursing facility, rehabilitation facility, crisis stabilization, or observation.

Timeframes for notification are:

- 7 days prior to a scheduled or elective admission
- Within 48 hours of an emergency admission
- By next business day for a delivery

Ancillary Services

- Durable Medical Equipment and Prosthetics (list of codes on Sunshine Health's website)
- Home health skilled nursing and home infusion (initial nurse evaluation visit does not require a prior auth)
- Occupational, physical, speech, or respiratory therapy
- Quantitative Drug Testing

Mental Health and Substance Abuse Outpatient Services

Fax to: (866) 694-3649

- Assessment of aphasia
- Intensive outpatient
- Neuropsychological or psychological testing
- Partial hospitalization
- Residential treatment

Transplants

Any covered potential transplant evaluation, pre-transplant care, transplant, and post-transplant follow-up services

Outpatient Services

- Genetic Testing
- Observation stays
- OB ultrasounds over 2, unless performed by a fetal medicine participating provider
- Pain management programs or services
- Radiology: CT, MRI, MRA, and PET scans (via NIA)
- Radiology - other procedures (via Sunshine)
 - Intensity Modulated Radiation Therapy
 - Proton and Neutron Beam Therapy
 - Stereotactic Radiology
- Services or treatments which may be considered experimental or investigational
- Sleep studies performed in a home environment

Outpatient/Ambulatory/Office Procedures

Procedures done in an outpatient hospital setting, ambulatory surgical center or an office, including:

- Bariatric surgery
- Dental or oral surgery procedures requiring general anesthesia
- Implantable devices
- Potentially cosmetic or plastic surgery, including but not limited to:
 - Blepharoplasty
 - Breast reconstruction
 - Breast reduction
 - Varicose vein procedures
 - Septoplasty/rhinoplasty
 - Otoplasty
- Therapeutic Abortions

Other Services

- Air transport
- All non-emergency services with a non-participating provider
- IV infusion drugs (list of codes on Sunshine Health's website)
- Injectable drugs and drugs given by a doctor in an office setting (list of codes on Sunshine Health's website)

Prenatal and Delivery Notification

- Submit request for Global OB Care and Notification of Pregnancy (NOP) form within five (5) days of the member's first prenatal visit (fax completed NOP to (866) 681-5125)
- Note: Labor checks do not require a prior authorization if performed in a Sunshine Health participating facility

This list indicates what services require a prior authorization. If there is no prior authorization received from Sunshine Health, the claim for any service noted as needing a prior authorization will be denied. This is not a complete list of covered services. Additional benefit, limitation and exclusion information can be found in the Healthy Kids provider manual. The utilization management department is available Monday through Friday from 8 a.m. to 6 p.m. during normal working days. NurseWise staff are available 24/7 for after hour calls.