

## Healthy Kids Prior Authorization List

Send request to the Utilization Management Department at:

- Fax: (844) 418-7298 for medical services
- Phone: (866) 796-0530
- Fax: (866) 694-3649 for behavioral health services

Sunshine Health needs to approve in advance the services listed below. Prior approval is required for all services by a provider who is not in the Sunshine Health network. The only exception is for emergency care. Emergency room or urgent care visits do not require prior authorization.

PCPs, Specialists, or Facilities must request an authorization for the following services:

### Inpatient Services

All acute and non-acute inpatient facility admissions, including: admissions for medical, mental health or substance abuse conditions, skilled nursing facility, rehabilitation facility, crisis stabilization, or observation.

Timeframes for notification are:

- 7 days prior to a scheduled or elective admission
- Within 48 hours of an emergency admission
- By next business day for a delivery

### Ancillary Services

- Durable Medical Equipment and Prosthetics (list of codes on Sunshine Health's website)
- Home health skilled nursing and home infusion (initial nurse evaluation visit does not require a prior auth)
- Occupational, physical, speech, or respiratory therapy
- Quantitative Drug Testing

### Mental Health and Substance Abuse Outpatient Services

Fax to: (866) 694-3649

- Assessment of aphasia
- Intensive outpatient
- Neuropsychological or psychological testing
- Partial hospitalization
- Residential treatment

## Transplants

Any covered potential transplant evaluation, pre-transplant care, transplant, and post-transplant follow-up services

## Outpatient Services

- Genetic Testing
- Observation stays
- OB ultrasounds over 2, unless performed by a fetal medicine participating provider
- Pain management programs or services
- Radiology: CT, MRI, MRA, and PET scans (via NIA)
- Radiology - other procedures (via Sunshine)
  - Intensity Modulated Radiation Therapy
  - Proton and Neutron Beam Therapy
  - Stereotactic Radiology
- Services or treatments which may be considered experimental or investigational
- Sleep studies performed in a home environment

## Outpatient/Ambulatory/Office Procedures

- Procedures done in an outpatient hospital setting, ambulatory surgical center or an office, including:
- Bariatric surgery
- Dental or oral surgery procedures requiring general anesthesia
- Implantable devices
- Potentially cosmetic or plastic surgery, including but not limited to:
  - Blepharoplasty
  - Breast reconstruction
  - Breast reduction
  - Varicose vein procedures
  - Septoplasty/rhinoplasty
  - Otoplasty
- Therapeutic Abortions

## Other Services

- Air transport
- All non-emergency services with a non-participating provider
- IV infusion drugs (list of codes on Sunshine Health's website)
- Injectable drugs and drugs given by a doctor in an office setting (list of codes on Sunshine Health's website)

## Prenatal and Delivery Notification

- Submit request for Global OB Care and Notification of Pregnancy (NOP) form within five (5) days of the member's first prenatal visit (fax completed NOP to (866) 681-5125)
- Note: Labor checks do not require a prior authorization if performed in a Sunshine Health participating facility

This list indicates what services require a prior authorization. If there is no prior authorization received from Sunshine Health, the claim for any service noted as needing a prior authorization will be denied. This is not a complete list of covered services. Additional benefit, limitation and exclusion information can be found in the Healthy Kids provider manual. The utilization management department is available Monday through Friday from 8 a.m. to 6 p.m. during normal working days. Nurse Advice Line staff are available 24/7 for after hour calls.

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