

Over-the-Counter Health & Wellness Catalog

Your Benefit and Inventory Availability Guide

Catálogo de salud y bienestar de artículos de venta libre

Su guía de beneficios y disponibilidad de inventario



SunshineHealth.com

  @SunHealthFL

Welcome to your Sunshine Health Over-the-Counter Health and Wellness Benefit!

Your Sunshine Health benefits include a monthly allowance. Use this allowance to purchase over-the-counter (OTC) items that you probably use every day. These include first aid supplies, cold/cough medications, eye drops, toothpaste, pain relievers, vitamins and personal care items.

Sunshine Health helps every member stay as healthy as possible. Your well-being is important to us!

Depending on which Sunshine Health plan you are enrolled in, your monthly OTC allowance is:

Sunshine Health Plan	Monthly Allowance	Benefit
Sunshine Health Medicaid	\$25	Per household
Sunshine Health Child Welfare	\$25	Per household
Sunshine Health Comprehensive LTC	\$25	Per household

Every month, you can place your order at any time. There are no date restrictions. But if you do not use your monthly allowance, it will not roll over to the next month.

Questions about your OTC benefit?

Please call Sunshine Health's OTC Vendor HomeScripts:

 **1-866-577-9010**

Visit us online:

 **SunshineHealth.com**

KEEP THIS CATALOG!

You will need it to look up the health and wellness products you want to order every month.



How to order online

You can now order your over-the-counter health and wellness products through the secure portal on SunshineHealth.com.

1. Click "Pharmacy Information" from the secure portal main menu on SunshineHealth.com.
2. Click the "Click here to view your health plan brochure" to see Sunshine Health's OTC Catalog. Click "shop for products" to begin an OTC order. You can enter a short description, the catalog item number, or select the search button to view available items.
3. Enter the quantity for each desired item and click the "add to cart" button.
4. Once your order is complete, click "place order" and then log out using the icon in the top right corner.

¡Bienvenido a sus beneficios de salud y bienestar de artículos de venta libre de Sunshine Health!

Sus beneficios de Sunshine Health incluyen un subsidio mensual. Use este subsidio para comprar artículos de venta libre (OTC, por sus siglas en inglés) que probablemente utilice todos los días. Incluye suministros de primeros auxilios, medicamentos para resfrío/tos, gotas para los ojos, dentífrico, analgésicos, vitaminas y artículos de cuidado personal.

Sunshine Health ayuda a cada miembro a permanecer tan saludable como sea posible. ¡Su bienestar es importante para nosotros!

Dependiendo en cual plan de Sunshine Health está inscrito, su subsidio mensual de OTC es:

Sunshine Health Plan	Subsidio mensual	Beneficio
Sunshine Health Medicaid	\$25	Por hogar
Sunshine Health Child Welfare	\$25	Por hogar
Sunshine Health Comprehensive LTC	\$25	Por hogar

Cada mes, puede hacer su pedido en cualquier momento. No existen restricciones de fechas. Pero si usted no utiliza su subsidio mensual, no rodará al siguiente mes.

¿Tiene preguntas sobre su beneficio de venta libre?

Por favor, llamar al distribuidor de medicamentos de venta libre de Sunshine Health para HomeScripts:

 **1-866-577-9010**

Visítenos en línea:

 **SunshineHealth.com**

¡GUARDE ESTE CATÁLOGO!

Lo necesitará para buscar los productos de salud y bienestar que desea pedir cada mes.



Cómo hacer pedidos en línea

Ahora puede ordenar los productos de salud y belleza de venta libre a través del portal seguro SunshineHealth.com.

1. En el menú principal del portal seguro de SunshineHealth.com, haga clic en "Pharmacy Information" (información de farmacia).
2. Haga clic en "Click here to view your health plan brochure" (haga clic aquí para ver el folleto de su plan de salud) para ver el catálogo de medicamentos de venta libre (OTC) de Sunshine Health. Haga clic en "Shop for products" (adquirir productos), para comenzar su pedido de medicamentos OTC. Puede incluir una descripción breve, el número de artículo del catálogo o seleccionar el botón de búsqueda para ver los artículos disponibles.
3. Ingrese la cantidad que desea adquirir de cada uno de los artículos seleccionados.
4. Una vez que su pedido está listo, haga clic en "place order" (hacer pedido) y, a continuación, cierre sesión con el ícono ubicado en la esquina superior derecha.

How to Order by Phone

Ordering is as easy as 1-2-3:

Cómo hacer un pedido por teléfono

Hacer un pedido es tan fácil
como 1-2-3:



Have your Sunshine Health Member ID card with you. You will need your Member ID number.

Tenga su tarjeta de identificación de Sunshine Health a mano. Necesitará el número de identificación de miembro.



Choose the items you would like to order and write down the item number. You will need this when placing your order.

Elija los artículos que desea pedir y escriba el número del artículo. Lo necesitará para hacer su pedido.



Call the Sunshine Health OTC mail order pharmacy to place your order:

1-866-577-9010

It is open Monday – Friday
from 8 a.m. to 8 p.m.

Llame a la farmacia de pedido por correo de OTC de Sunshine Health para hacer su pedido:

1-866-577-9010

Abierto de lunes a viernes de 8 a.m. a 8 p.m.

Products Productos

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Analgesics / Analgésicos

1	Ibuprofen 200mg Tab	50ct	Motrin IB	\$6
2	Naproxen Sod 220mg Tab	50ct	Aleve	\$9
3	Aspirin 325mg Tab	100ct	Bayer Aspirin	\$5
4	Aspirin Ec 325mg Tab	100ct	Ecotrin	\$6
5	Aspirin Ec 81mg Tab	120ct	Halfprin	\$5
7	Mentholated Ointment	3oz	Ben Gay	\$6
175	Acetaminophen 325 Regular Strength	100ct	Tylenol	\$4
189	Menstrual Pain Relief	20ct	Midol	\$10
226	Aspirin Chewable 81mg	36ct	Bayer Chewable	\$2
268	Arthritis Balm Rub Cream	4oz	Tiger Balm	\$15
269	Arthritis Balm Patch	5ct	Tiger Balm	\$10

Antacids and Heartburn / Antiácidos y acidez

8	Simethicone 80mg Tab	100ct	Mylanta Anti-Gas	\$6
9	Calcium Carbonate 500mg Chewable	150ct	TUMS	\$6
10	Heartburn Relief 10mg	30ct	Pepcid AC	\$9
97	Omeprazole 20mg	14ct	Prilosec	\$19
140	Simethicone 125mg Chewable Tablets	60ct	Mylanta Max Strength Chewables	\$8
163	Effervescent Pain Relief	36ct	Alka-Seltzer	\$11
164	BeanAid Capsules	30ct	Beano	\$6
207	Motion Sickness Tablets	12ct	Dramamine	\$4

Anti-Diarrheal / Anti-diarreico

11	Loperamide 2mg Caplets	12ct	Imodium	\$5
12	Bismuth Mixture	8oz	Pepto-Bismol	\$8

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Anti-Fungals / Anti-fúngicos

13	Clotrimazole 1% Vaginal Cream	1.5oz	Gyne-Lotrimin	\$9
14	Tolnaftate 1% Cream	.5oz	Tinactin	\$7

Anti-Hemorrhoidals / Anti-hemorroides

15	Hemorrhoidal Ointment	2oz	Preparation-H	\$8
118	Hemorrhoid Pads	100ct	Tucks	\$10
119	Hemorrhoid Relief Suppositories	12ct	Preparation-H	\$7

Children's Products / Productos para niños

17	Diaper Rash Ointment	4oz	Balmex	\$9
18	Simethicone Drops	30ml	Mylanta Drops	\$7
19	Multivitamin Drops	50ml	Poly-Vi-Sol	\$8
20	Ibuprofen 100mg/5ml Suspension	4oz	Children's Motrin	\$9
21	Acetaminophen Liquid	4oz	Tylenol Liquid	\$6
22	Acetaminophen Chewable Tabs 80mg	30ct	Tylenol Chewable	\$5
23	Acetaminophen Drops	1oz	Tylenol Drops	\$6
51	Children's Chewable Vitamin Tabs	100ct	Flintstones	\$7
73	Baby Wipes	72ct	Baby Wipes	\$6
91	Nasal Saline Spray .65%	44ml	Ocean	\$4
150	Baby Shampoo	9oz	Johnsons Baby Wash Head-To-Toe	\$10
151	Baby Lotion	9oz	Johnsons Baby Lotion	\$9
152	Baby Oil	14oz	Johnsons Baby Oil	\$11
234	Baby Nail Clipper Set	1ct	Nail Clipper	\$10
257	Sunscreen Lotion, Babies, SPF-50	6oz	Coppertone	\$15

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Children's Products / Productos para niños

271	Children's Toothbrush	1ct	Toothbrush	\$4
272	Organic Dairy DHA Baby Powder Formula, Ages 1+	360g	Enfamil	\$19
273	Organic Lactorelief Baby Powder Formula, Ages 1+	360g	Enfamil	\$19
274	Organic Soy Baby Powder Formula, Ages 2+	360g	Enfamil	\$19
275	Similac Expert Care Neosure Premature Baby Formula	13.1oz	Similac	\$19
283	Calcium 250mg + Vit D3 500IU Child Gummy	65ct	Calcium 250mg + Vit D3 500IU Child Gummy (60ct)	\$13
284	Vitamin C Child Gummy, 250mg	90ct	Vitamin C Child Gummy, 250mg (90ct)	\$13
348	Childrens Electrolyte Powder Packet, Cherry Flavor	6ct	Pedialyte Electrolyte Powder Fruit	\$12
349	Childrens Electrolyte Powder Packet, Grape Flavor	6ct	Pedialyte Electrolyte Powder Fruit	\$12
350	Childrens Electrolyte Powder Packet, Orange Flavor	6ct	Pedialyte Electrolyte Powder Fruit	\$12
351	Childrens Electrolyte Powder Packet, Strawberry/Lemon Aid Flavor	6ct	Pedialyte Electrolyte Powder Fruit	\$12

Condoms / Preservativos

55	Condoms	3pk	Trojan Enz	\$4
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ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Cough/Cold/Allergies / Tos/resfrío/alergia				
24	Diphenhydramine 25mg Tablets	24ct	Benadryl Caps	\$5
25	Diphenhydramine Elixir	4oz	Benadryl Elixir	\$5
26	Sore Throat Lozenges	18ct	Chloraseptic Lozenges	\$5
27	Medicated Chest Rub	3.5oz	Vicks Vapo-Rub	\$7
28	Guiafenesisin Syrup	4oz	Robitussin	\$5
29	Oxymetazoline 0.5%	15ml	Afrin 12hr. Nasal Spray	\$5
30	Loratadine 10mg Tab	30ct	Claritin	\$10
96	Cetirizine 10mg Tablets for (all day allergy 10mg tablets)	30ct	Zyrtec	\$9
165	Nighttime Cold & Flu	16ct	NyQuil	\$5
166	Sore Throat Spray	6oz	Chloraseptic	\$6
167	Cough & Cold (HBP)	16ct	Coricidin	\$12
168	Cold Sore Treatment	.23oz	Abreva	\$17
169	Cough Drops	25ct	Halls	\$6
210	Cold Flu & Sore Throat Max	8oz	Mucinex	\$10
211	Tussin DM	4oz	Robitussin DM	\$5
213	Chest Congestion Relief	60ct	Mucinex	\$9
214	Daytime Cold/Flu Pseudo Free Soft Gels	16ct	DayQuil	\$5
215	Sinus Acetaminophen	24ct	Tylenol Sinus	\$6
217	Fluticasone Nasal Spray	.5oz	Flonase	\$15
218	Air Shield Orange Tablets	10ct	Airborne	\$7
347	Neti Pot Kit, Sinus Cleanser	1 kt	SinuCleanse Neti Pot	\$10

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Eye Care / Cuidado ocular				
31	Tetrahydrozoline Drops	.5oz	Visine Redness Eye Relief	\$4
61	Lubricating Eye Drops	.5oz	Visine Dry Eyes Relief	\$7
219	Eye Itch Relief	.5oz	Visine Eye Itch Relief	\$11
241	Eyeglass Repair Kit	1ct	Repair Kit	\$4
249	Advanced Eye Relief Wash	4oz	Gericare	\$7
First Aid Creams, Ointments & Antiseptics / Pomadas y cremas de primeros auxilios y antisépticos				
32	Calamine Lotion	6oz	Calamine Lotion	\$7
33	Hydrocortisone 1% Cream	1oz	Cort-Aid	\$4
34	Triple Antibiotic Ointment	.5oz	Neosporin	\$5
78	Psoriasis Cream	8oz	Eucerin Cream	\$12
110	Wart Medication	.5oz	Compound W	\$8
221	Bacitracin	1oz	Bacitracin	\$6
260	Aloe Gel	6oz	Fruit of the Earth	\$6
First Aid Supplies / Suministros de primeros auxilios				
35	Athletic Bandage 3"	1ct	Ace Bandage	\$7
36	Adhesive Tape ½"	10yds	First-Aid Tape	\$3
37	Adhesive Bandage	60ct	Band-Aids	\$4
39	Gauze Pads 2" x 2"	10ct	J&J Gauze Pads	\$3
40	Cotton Swabs	170ct	Q-Tips	\$4
41	Digital Oral Thermometer	1ct	Oral Thermometer	\$6
42	Alcohol Swabs	100ct	Alcohol Swabs	\$4
60	Medicated Lip Balm	.35oz	Carmex	\$2

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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**First Aid Supplies /
Suministros de primeros auxilios**

80	Ear Thermometer, Digital	1 unit	Ear Thermometer, Digital	\$25
85	Hydrogen Peroxide Solution	16oz	Swan	\$5
116	Corn Remover	.31oz	Freezone	\$10
117	Cotton Balls	70ct	Cotton Balls	\$6
149	Personal First Aid Kit	1 kit	First Aid Kit	\$14
178	Bandage Antibiotic One Size	20ct	Band-Aid Antibiotic	\$8
184	Petroleum Jelly	13oz	Vaseline	\$7
185	Butterfly Closures	12ct	Curad Butterfly Closures	\$7
186	Gauze Roll 2" X 2 yds	1ct	Kendall	\$4
244	Reusable Ice Pack	1ct	Ice Pack	\$14
250	Wrist Brace – One Size	1ct	Futuro	\$9
251	Elbow Brace Adjustable	1ct	Futuro	\$14
252	Ankle Brace Adjustable	1ct	Futuro	\$15
253	Back Support – One Size Adjustable	1ct	Futuro	\$20
254	Elastic Knee Support Adjustable	1ct	Futuro	\$12
255	Hand Support S/M	1ct	Futuro	\$10
256	Hand Support L/XL	1ct	Futuro	\$10

Laxatives / Laxantes

44	DSS 100mg Capsules	100ct	Colace	\$6
45	Bisacodyl Suppository 10mg	12ct	Dulcolax Suppository	\$4
46	Bisacodyl Tab 5mg	100ct	Dulcolax Tabs	\$5
47	Glycerin Suppository – Child	12ct	Fleet Glycerine Suppository	\$3

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Laxatives / Laxantes

82	Iron - With Stool Softener Agent	30ct	Ferro-Sequels	\$10
106	Adult Glycerin Suppositories	12ct	Fleet	\$6
114	Fiber Caplets	36ct	FiberCon	\$11
115	Fiber Gummies	120ct	Vitafusion Fiber Well Gummies	\$17
208	Daily Fiber Sugar Free	10oz	Metamucil	\$8
209	Pink Bismuth Chewable	30ct	Pepto-Bismol	\$4
266	Milk of Magnesia SUS (360)	12oz	Phillips	\$6

Miscellaneous Items / Artículos misceláneos

56	Pill Box – 7 Days	1ct	Pill Box	\$4
77	Sugar Substitute	100ct	Sweet 'N Low	\$6
136	Glucose Tablet Fast Acting	10ct	Glucose Tablets	\$6
141	Sharp's Container	1qt	Medline	\$6
157	Bathroom Scale	1ct	Bathroom Scale	\$25
172	Moleskin Padding	2ct	Dr. Scholl's	\$5
187	Tablet Cutter	1ct	Tablet Cutter	\$6
188	Maxi Pad Liner	24ct	Always	\$9
228	Underwear Unisex Small Adult Diaper 22"-36" Waist	24ct	Depends	\$14
229	Underwear Unisex Medium Adult Diaper 32"-44" Waist	16ct	Depends	\$14
230	Underwear Unisex Large Adult Diaper 45"-58" Waist	18ct	Depends	\$14
124	Laundry Detergent POD	16ct	Tide POD	\$8

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Miscellaneous Items / Artículos misceláneos

231	Underwear Unisex XLarge Adult Diaper 59"-64" Waist	15ct	Depends	\$14
236	Baby Outlet Cover	8ct	Outlet Cover	\$5
237	Baby Cabinet Lock	1ct	Cabinet Lock	\$5
242	Shoe Horn	1ct	Shoe Horn	\$5
243	Shower Cap	1ct	Shower Cap	\$1
245	Food Aid Bumper	1ct	McKesson	\$12
246	Flashlight, LED With Batteries	1ct	Flashlight	\$14
247	Ear Plugs	3 pairs	Ear Plugs	\$1
248	Pill Bottle Opener Aid	1ct	Cap Opener	\$9
270	Vaporizer 1 Gallon	1ct	Vicks	\$25
346	Night Light	1ea	Night Light	\$4
352	Baby - Toilet Lock	1ea	Baby - Toilet Lock	\$9

Oral Care / Cuidado oral

66	Toothbrush (medium)	1 ea	Toothbrush	\$2
67	Denture Tabs	40ct	Polident	\$6
68	Denture Adhesive	1.4oz	Fixodent	\$6
86	Waxed Dental Floss	1 pk	J&J Floss	\$2
108	Toothpaste (children's)	4.6oz	Toothpaste	\$7
109	Toothpaste (adults)	6oz	Toothpaste	\$6
111	Mouthwash	8oz	Listerine	\$8
112	Toothache Gel (adult)	.33oz	Anbesol	\$10
170	Sensitive Tooth Paste White	4.5oz	Sensodyne	\$9
171	Flosser Picks	90ct	Flosser Picks	\$6

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Over-the-Counter / Medicamentos de venta libre

94	Melatonin, 5mg tablets	60ct	Melatonin	\$12
107	Hot/Cold Patches	5ct	Icy Hot	\$11
233	Pregnancy Test Kit	2ct	First Response	\$12

Pediculicides / Pediculicidas

48	Lice Treatment	4oz	RID Lice Treatment	\$9
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Personal Care / Cuidado Personal

38	Ear Wax Drops	.5oz	Murine	\$6
69	Facial Tissues	3 packs @ 10 per pack	Kleenex Facial Tissues	\$4
70	Baby Powder	4oz	Baby Powder	\$4
71	Bar Soap	4 x 4oz	Ivory Bath Bar	\$8
72	Nail Clipper	1 ea	Nail Clipper	\$4
74	Latex Gloves (medium)	100ct	Latex Gloves	\$8
75	Sunblock SPF 30	4oz	Sunblock SPF 30	\$9
76	Hand Sanitizer	8oz	Hand Sanitizer	\$4
84	Lotion, Cocoa Butter, Non-Medicated	8.5oz	Palmers	\$9
88	Insect Repellent	6oz	OFF Deep Woods Aerosol with 25% DEET Insect Repellent	\$16
142	Blood Pressure Digital Wrist Monitor	1 unit	SmartHeart Automatic Monitor	\$25
190	Acne Treatment 10%	1.5oz	Rugby	\$6
191	Oil Free Acne Wash	6oz	Neutrogena	\$10

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Personal Care / Cuidado Personal				
192	Diabetic Skin Lotion	4.5oz	Gold Bond	\$13
222	Odor Control Spray Powder	4oz	Odor-Eaters	\$5
223	Non-DEET Insect Repellent	100ml	OFF	\$11
238	Hair Brush & Comb Set	1ct	Hair Brush	\$3
239	Hair Pick, Mini Plastic	1ct	Hair Pick	\$1
240	Nail File	1ct	Nail File	\$2
258	Deodorant, Men's Non-Medicated, Stick	1.7oz	Degree	\$5
259	Body Wash, Cucumber	8oz	Dove	\$5
261	Dandruff Shampoo	13.5oz	Head & Shoulders	\$5
262	Deodorant, Women's, Non-Medicated, Stick	1.4oz	Lady Speed Stick	\$5
263	Dandruff A-D 1% Shampoo	7oz	Nizoral	\$15

Smoking Cessation / Dejar de fumar				
57	Nicotine Polacrilex Gum 2mg	50ct	Nicorette	\$15
58	Nicotine Polacrilex Gum 4mg	50ct	Nicorette	\$15

Vitamins & Minerals / Vitaminas y minerales				
49	Calcium Carbonate 600mg Tab	60ct	Caltrate 600	\$6
50	Multivitamins With Minerals	130ct	Theragran-M	\$10
52	Vitamin A 10,000u Caps	100ct	Vitamin A	\$5
53	Vitamin C 500mg Tabs	100ct	Vitamin C	\$5
54	Vitamin E 400IU Gels	100ct	Vitamin E	\$9
59	Senior Vitamin With Mineral Tabs	60ct	Centrum Silver	\$11
62	Vitamin D 400IU Tabs	100ct	Vitamin D	\$7

ITEM ART.	DESCRIPTION DESCRIPCIÓN	QUANTITY CANTIDAD	COMPARABLE COMPARABLE	PRICE PRECIO
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Vitamins & Minerals / Vitaminas y minerales				
63	Glucosamine/Chondroitin Tab	50ct	Glucosamine/Chondroitin	\$12
64	Iron Supplement 325mg Tab	100ct	Iron supplement	\$4
65	Omega 3 Fish Oil 1000mg	60ct	Omega 3 Fish Oil 1000mg	\$7
81	Folic Acid Tab 400mcg Tab	100ct	Folic Acid Tab 400mcg	\$6
83	Multivitamin Liquid With Iron	4oz	Geritol Multivitamin Liquid /with Iron	\$8
193	Coenzyme Q-10 50mg	30ct	Spring Valley	\$13
197	Vitamin B12 500mcg	60ct	Nature's Bounty	\$10
198	B Complex Plus Vitamin C	125ct	Nature's Bounty	\$7
200	Vitamin B-6	100ct	Nature's Bounty	\$6
203	Lutein Soft Gels	30ct	Ocuvite	\$19
235	Prenatal Vitamin Tablet	100ct	Nature Made	\$7
264	Stress B With Zinc Tablet	60ct	Nature Made	\$9
341	Omega + DHA Gummy	120ct	Omega + DHA Gummy	\$16

Women's Personal Care / Cuidado personal para mujeres				
98	Miconazole 3-Day, Vaginal Cream	3pk	Monistat®	\$20
99	Kotex Security Tampon Regular	18ct	Kotex	\$10
126	Cleansing Cloth, Floral	32ct	Summer's Eve	\$9
127	Personal Fresh Care Cloth, Flushable	42ct	Cottonelle	\$8
128	Phenazopyridine AZO Standard Tablet	30ct	Uristat	\$13



Things to Remember

- **The following items are not covered under your OTC benefit:** Alternative medicines (botanicals, herbals, probiotics and nutraceuticals), baby diapers, cosmetics, food supplements, or replacement items (hearing aid batteries, contact lens containers, etc. when not factory packaged with an original item).
- **You cannot use future allowance amounts when placing your order.**
- **Products in this catalog should be ordered only for the enrolled member.**
- **Products listed in this brochure are available in mostly generic forms comparable to the leading name brand.** In rare cases items may be temporarily unavailable or a similar substitute will be provided based on manufacturer backorder or on hand stock availability.
- **Please allow up to 14 days for delivery of in-stock items.** You will be notified if an item is out of stock and may take longer for delivery.
- **If you receive a damaged item, call 1-866-577-9010, Monday – Friday from 8 a.m. to 8 p.m.** The item will be exchanged for an identical item at no cost to you. Damaged products must be exchanged within 30 days of purchase. No other returns are allowed.
- **In order to purchase certain vitamin and mineral supplements, your physician must recommend it to you for a specific diagnosed condition.** These are known as Dual Purpose items. Please speak with your physician before ordering these type of items.



Cosas que debe recordar

- **Los siguientes artículos no están cubiertos bajo el beneficio de OTC:** medicinas alternativas (botánicos, herbarios, probióticos y nutraceuticos), pañales, cosméticos, suplementos alimenticios o repuestos (pilas para aparatos auditivos, contenedores de lentes de contacto, etc., cuando no estén empaquetados de fábrica con un elemento original).
- **No puede utilizar subsidios futuros para sus pedidos.**
- **Los productos en este catálogo deben solicitarse sólo para los miembros inscritos.**
- **Los productos enumerados en este folleto están disponibles en forma principalmente genérica en comparación con la marca líder en el mercado.** En algunos casos únicamente, los artículos pueden no estar disponibles temporalmente, o se proporcionará un sustituto similar con base en lista de fabricación pendiente o inventario disponible.
- **Por favor, espere hasta 14 días para recibir sus artículos en stock.** Se le notificará si un artículo está agotado y la entrega puede tomar más tiempo.
- **Si recibe un artículo dañado, llame al 1-866-577-9010, de lunes a viernes de 8:00 a.m. a 8:00 p.m.** Intercambiaremos el artículo por uno idéntico sin costo alguno. Los productos dañados deben ser intercambiados dentro de 30 días de compra. No se permiten otras devoluciones.
- **Para comprar ciertas vitaminas y minerales, su médico debe recomendárselos a usted para una condición diagnosticada específica.** Éstos se conocen como artículos de Doble Propósito. Por favor hable con su médico antes de pedir este tipo de artículos.

STATEMENT OF NON-DISCRIMINATION

Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sunshine Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sunshine Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sunshine Health at 1-866-796-0530 (Relay FL 1-800- 955-8770).

If you believe that Sunshine Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance/Appeals Unit Sunshine Health, 1301 International Parkway, Suite 400, Sunrise, Florida 33323, 1-866-796-0530 (Relay Florida 1-800-955-8770), Fax, 1-800-225-2573. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sunshine Health is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

DECLARACIÓN DE NO DISCRIMINACIÓN

Sunshine Health cumple con las leyes federales correspondientes referidas a derechos civiles y no discrimina sobre la base de raza, color, origen nacional, edad, discapacidad o sexo. Sunshine Health no excluye a las personas ni las trata de forma diferente debido a su raza, color, origen nacional, edad, discapacidad o sexo.

Sunshine Health:

- Ofrece ayudas y servicios gratuitos a las personas con discapacidades para comunicarse en forma eficaz con nosotros, como:
 - Intérpretes calificados en lenguaje de señas
 - Información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles, otros formatos)
- Ofrece servicios idiomáticos gratuitos a las personas cuyo idioma principal no es Inglés, como:
 - Intérpretes calificados
 - Información escrita en otros idiomas

Si necesita estos servicios, contacte a Sunshine Health al 1-866-796-0530 (Relay FL 1-800-955-8770).

Si considera que Sunshine Health no ha brindado estos servicios o ha discriminado de otra manera por raza, color, origen nacional, edad, discapacidad o sexo, puede presentar una denuncia ante: Grievance/Appeals Unit Sunshine Health, 1301 International Parkway, Suite 400, Sunrise, Florida 33323, 1-866-796-0530 (Relay Florida 1-800-955-8770), Fax, 1-800-225-2573. Puede presentar una denuncia en persona o por correo o fax o correo electrónico. Si necesita ayuda para presentar una denuncia, Sunshine Health está disponible para ayudarlo. También puede presentar una queja sobre derechos civiles ante el Departamento de Salud y Servicios Humanos de EE.UU., Oficina para los Derechos Civiles, electrónicamente a través del Portal de Quejas de la Oficina para los Derechos Civiles, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o por correo o teléfono al: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Los formularios para denuncias están disponibles en <http://www.hhs.gov/ocr/office/file/index.html>

This information is available for free in other languages. Please contact our customer service number at 1-866-796-0530, TDD 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m. Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-796-0530, TDD 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m. Sunshine Health cumple con las leyes de derechos civiles federales aplicables y no discrimina basándose en la raza, color, origen nacional, edad, discapacidad o sexo.



1301 International Parkway
Suite 400
Sunrise, Florida 33323

1-866-796-0530
(TTY 1-800-955-8770)

SunshineHealth.com



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