



Private Duty Nursing (PDN)

Real-Time Reporting

Sunshine Health would like to know if your child's scheduled Private Duty Nursing (PDN) service will not be provided. Please let us know as soon as possible when a service will be missed.

How to let Sunshine Health know if your child's scheduled PDN service was not provided:



During Business Hours/Non-Emergency Notifications:

- Email:
PDN_Escalation@SunshineHealth.com
- Contact your child's Case Manager



After Business Hours/ Emergency Notifications:

- Nurse Advice Line
1-866-796-0530
(TTY: 1-800-955-8770)

This information is available for free in other formats and languages. Please contact our customer service number at 1- 866-796-0530, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m. Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Esta información está disponible gratuitamente en otros formatos y lenguajes. Por favor comuníquese con nuestros números de servicio al cliente al 1-866-796-0530, o al Dispositivo de Telecomunicaciones para Sordos (TTY 1-800- 955-8770) de lunes a viernes de 8 a.m. a 8 p.m. Sunshine Health cumple con las leyes civiles Federales aplicables y no discrimina con base a la raza, color, nacionalidad, edad, discapacidad o sexo.

Enfòmasyon sa a disponib gratis nan lòt lang. Tanpri kontakte sèvis kliyantèl nou an nan nimewo 1-866-796-0530, TTY 1-800-955-8770 soti lendi pou rive vandredi, depi 8è AM rive 8è PM. Sunshine Health respekte lwa federal sou dwa sivil e li pa diskrimine poutèt ras, koulè po, peyi natif natal, laj, enfimite, oubyen sèks.