



PROVIDER NEWSLETTER

Sunshine State Health Plan • 3505 E. Frontage Rd. • Ste 300 • Tampa, FL 33607
866-769-1158 • TDD/TTY Dial 711 for Florida Relay Services

CLAIMS ADDRESS:

Make sure to mail CMS 1500 and UB04 forms to
P.O. Box 3070
Farmington MO 63640

TANGO OFFICE ADDRESS REMINDER:

All mail to Tango should be sent to
3505 E. Frontage Rd.
Suite 300
Tampa FL 33607

FASTER CLAIMS PROCESSING!!

You can avoid filling out a paper claim and get claims processed faster by doing the following:

Billing through our web portal—Go to www.sunshinestatehealth.com, click on the “Provider” tab, click on “Register” and follow the steps.

DO YOU WANT TO RECEIVE YOUR PAYMENT FASTER?

Sign up for direct deposit by going to www.payspanhealth.com or call 1-877-331-7154!

HEADS UP HOME HEALTH AGENCIES!!

Services and Billing Reminders:

Services should be provided according to the authorization you receive from the Care Manager. Services should also be billed according to the units that are authorized and using codes that are on the authorization. If you have a question about this call your Care Manager before you bill. Incorrect billing only delays payment!

LONG TERM CARE MANAGED CARE:

Do you want more information about LTC Managed Care and how it may affect you and other providers? There is public information available on the Florida Medicaid website at: http://b.ahca.myflorida.com/Medicaid/statewide_mc/index.shtml#tab4

HAVE YOU HAD A CHANGE OF OWNERSHIP, A CHANGE OF ADDRESS, OR A TAX ID NUMBER CHANGE? IF SO, CONTACT YOUR TANGO PROVIDER RELATIONS SPECIALIST IMMEDIATELY:

- Duval, Alachua, Marion, Citrus: Mike Raymond – 904-412-6434
- Polk, Hillsborough, Lake, Volusia, Seminole, Orange: Roxana Silva – 786-427-4420
- Pinellas, Hernando, Pasco, Sarasota, Manatee: Ed Benson – 941-962-6005
- Brevard, Broward, Palm Beach, Osceola: Kathy Rupp – 954-614-2936
- Miami-Dade: Isabel Vizcon – 786-427-4395