

Sunshine Health

Title XXI

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - Medicaid : State Code Derived : FL-CMS 21

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	33,028	37,267	88.63%
Requests Denied	4,239	37,267	11.37%
Request Approved Only After Time for Review was extended	336	507	66.27%
Request Approved Only After Appeal	192	702	27.35%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	2 days	0 days

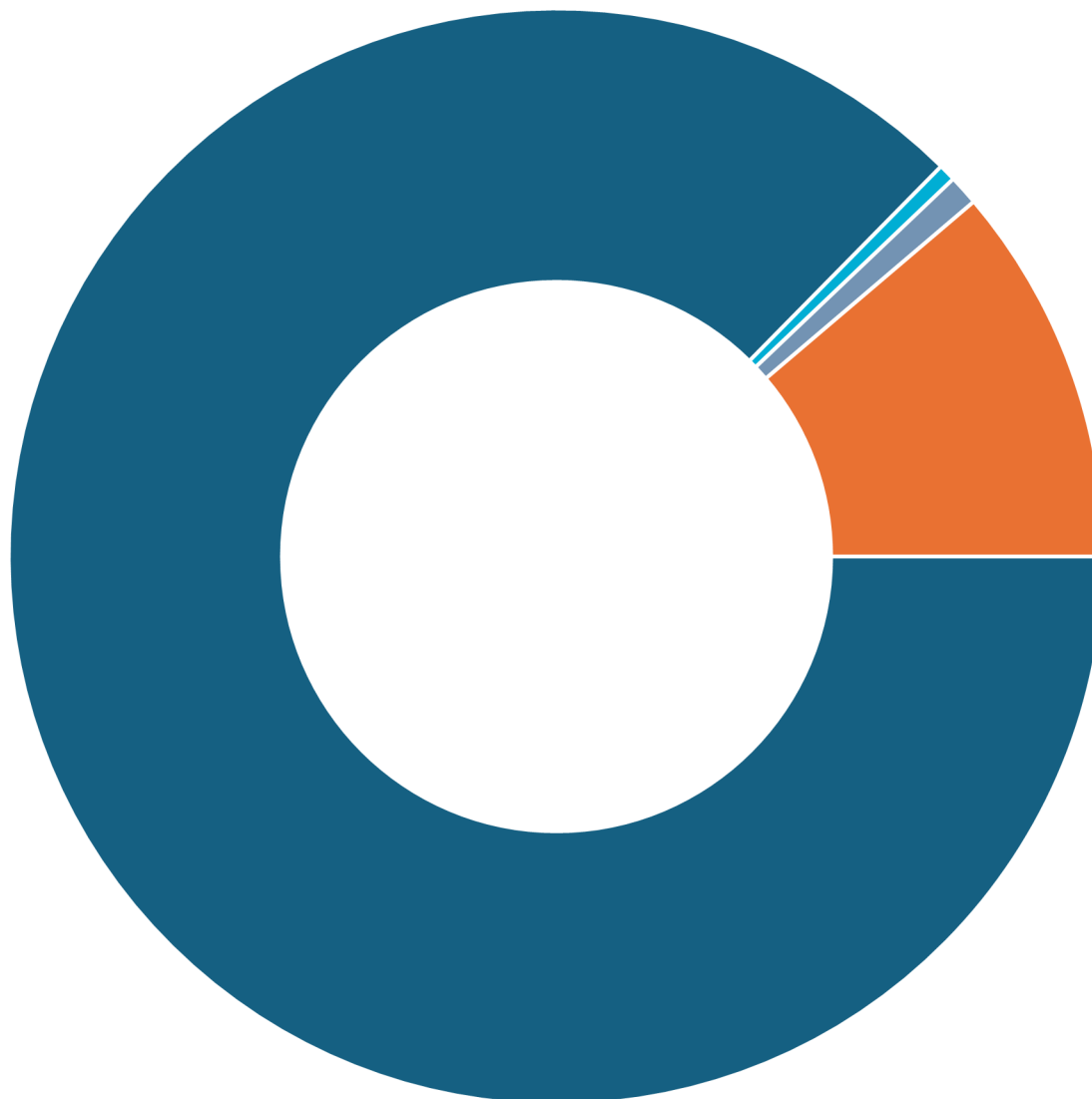
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	785	810	96.91%
Requests Denied	25	810	3.09%
Request Approved Only After Time for Review was extended	14	15	93.33%
Request Approved Only After Appeal	101	110	91.82%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	0 days

In 2025, Medicaid: State Code Derived: FL-CMS 21 received a total of 37,267 standard (non-urgent) prior authorization requests for our covered patients.

88.63% of those requests were approved:



- Requests Approved - 33,028
- Requests Denied- 4,239
- Request Approved Only After Time for Review was extended - 336
- Request Approved Only After Appeal - 192
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 0

In 2025, Medicaid: State Code Derived: FL-CMS 21 received a total of 810 expedited (urgent) prior authorization requests for our covered patients.

96.91% of those requests were approved:

