

Sunshine Health

Managed Long-Term Care - LTC

Prior Authorization Metrics Summary

Effective 12/31/2025



Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - Medicaid : State Code Derived : FL-LTC

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	133,255	135,110	98.63%
Requests Denied	1,855	135,110	1.37%
Request Approved Only After Time for Review was extended	1,152	1,314	87.67%
Request Approved Only After Appeal	460	2,093	21.98%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	2 days	0 days

Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	378	411	91.97%
Requests Denied	33	411	8.03%
Request Approved Only After Time for Review was extended	47	53	88.68%
Request Approved Only After Appeal	5	8	62.50%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	2 days	1 days

In 2025, Medicaid: State Code Derived: FL-LTC received a total of 135,110 standard (non-urgent) prior authorization requests for our covered patients.

98.63% of those requests were approved:



- Requests Approved - 133,255
- Requests Denied- 1,855
- Request Approved Only After Time for Review was extended - 1,152
- Request Approved Only After Appeal - 460
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 0

In 2025, Medicaid: State Code Derived: FL-LTC received a total of 411 expedited (urgent) prior authorization requests for our covered patients.

91.97% of those requests were approved:

